# Terms of Service - <a href="https://clubliv.in">https://clubliv.in</a>

These Terms of Service ("Terms") govern your access to and use of the ClubLiv platform operated by **VHS LOGITECH PVT LTD** ("Company", "we", "us", "our"), including the website <a href="https://clubliv.in">https://clubliv.in</a> and associated mobile/web applications (collectively, the "Service").

# 1. Acceptance of Terms

By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, do not use the Service.

### 2. User Roles

We support multiple user types: Player, Club Admin, SuperAdmin, Viewer, Coach, Marker. Some features are role-specific.

### 3. Services Provided

ClubLiv enables:

- Live sports streaming
- Club digitization
- Tournament & match management
- Player profile & stat tracking
- Booking and scheduling

### 4. User Responsibilities

You agree to:

- Provide accurate information (name, phone number)
- Maintain confidentiality of your account credentials
- Use the platform only for lawful purposes

## 5. Privacy and Data Collection

We collect limited personal information (name, phone number). Our use of your information is governed by our <u>Privacy Policy</u>.

## **6. Intellectual Property**

All content on ClubLiv, including software, graphics, video, and logos, is owned or licensed by VHS LOGITECH PVT LTD and protected by law.

### 7. Prohibited Conduct

### You must not:

- Misuse the platform or attempt unauthorized access
- Stream or upload unlawful or infringing content
- Violate any applicable laws

## 8. Third-Party Services

We may integrate services such as payment gateways, analytics tools, or advertising platforms. Your use of these is subject to their respective terms.

### 9. Termination

We reserve the right to suspend or terminate your account for violation of these Terms or misuse of the platform.

#### 10. Disclaimer

The Service is provided "as-is" without warranties of any kind. We are not liable for any indirect or consequential damages.

# 11. Governing Law and Dispute Resolution

These Terms are governed by the laws of **India**. All disputes shall be resolved through **arbitration in Bangalore**, in accordance with the Arbitration and Conciliation Act, 1996.

# Privacy Policy – <a href="https://clubliv.in">https://clubliv.in</a>

This Privacy Policy explains how **VHS LOGITECH PVT LTD** ("we", "our", "us") collects, uses, and protects your information when you use ClubLiv.

### 1. Information We Collect

We collect:

- **Personal Information**: Name and phone number
- Usage Data: Match statistics, camera feeds (if you're part of a streamed event), device and session information

### 2. How We Use Your Data

We use your data to:

- Manage tournaments and events
- Display player statistics and rankings

- Stream matches and enable multi-camera views
- Send match updates, notifications, and analytics

### 3. Audio/Video Consent

By participating in any match or event streamed via ClubLiv, you **consent to video/audio capture** and its use for streaming, highlights, analytics, or promotional purposes.

### 4. Data Sharing

We do **not sell your data**. We may share data with:

- Tournament organizers
- Club administrators
- Third-party services for analytics and infrastructure

# 5. Data Security

We use secure cloud infrastructure and access controls to protect your information.

# 6. User Rights

You may:

- Request access or correction to your data
- Ask us to delete your data (subject to tournament or legal obligations)
- Opt out of non-essential notifications

# 7. Cookies & Analytics

We may use cookies and analytics tools to improve your experience. You can opt out via browser settings.

# 8. Children's Privacy

There is **no age restriction**, but parental guidance is advised for minors. We do not knowingly collect data from children without consent.

# 9. Changes to This Policy

We may update this policy from time to time. We will notify users via app or website notifications.

### 10. Contact Us

For any privacy-related questions, contact us at:

support@clubliv.in

P Bangalore, India